



**CITY OF SOMERVILLE  
PURCHASING DEPARTMENT  
RFP 21-31**

The City of Somerville, through the Purchasing Department, invites sealed proposals for:

**Phone Answering Services for 311**

A request for proposals (RFP) package may be obtained online at <http://www.somervillema.gov/departments/finance/purchasing> or [www.bidexpress.com](http://www.bidexpress.com) on or after **Wednesday, November 25<sup>th</sup>, 2020.** Sealed proposals will be received at the Purchasing Office, 93 Highland Avenue, Somerville, MA 02143 or via Bid Express until: **Wednesday, December 16<sup>th</sup>, 2020 at 2:00pm.** The Purchasing Director reserves the right to reject any or all bids if, in her sole judgment, the best interest of the City of Somerville would be served by so doing.

Please contact Thupten Chukhatsang at [tchukhatsang@somervillema.gov](mailto:tchukhatsang@somervillema.gov) for more information.

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